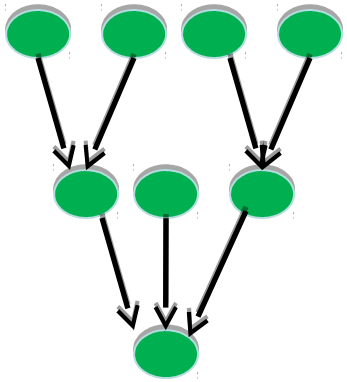

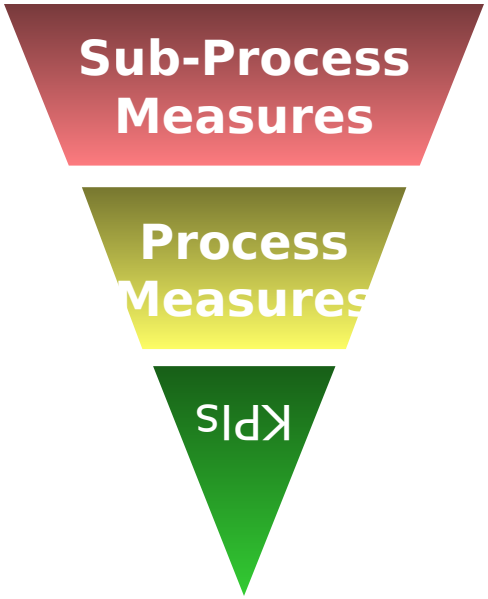
Sub-Process Measures
Process Measures
KPIs